

Medicaid Recertification

What you need to know

If you receive Medicaid benefits, you should know that Illinois will begin the renewal (recertification) process on April 1, 2023. Recertifications will take place sometime over the next 14 months – whatever month your benefits are up for renewal – and benefits could be reduced or even ended. Don't risk losing your health insurance.

Actions you can take:

- 1) Make sure your mailing address and contact information are up to date.
 - Visit the Application for Benefits Eligibility website (abe.illinois.gov/abe/access).
 - Call 877-805-5312 (TTY: 877-204-1012) from 7:45 a.m. to 4:30 p.m.
 - Submit a Medicaid Change of Address form
 - ([ilhspartner3.dynamics365portals.us/addressupdate](https://ilhfspartner3.dynamics365portals.us/addressupdate))
- 2) Check your mail for communication from Illinois Medicaid about a renewal form.
 - If you receive a renewal form, complete it and return it right away to avoid a gap in Medicaid coverage.

If you no longer qualify for Medicaid, you can enroll in a health plan through the Affordable Care Act's Health Insurance Marketplace® (healthcare.gov).

If you wish to keep your same providers, make sure to ask who is in network for the plan you sign up for includes Advocate Health care providers you currently see. If you choose a plan that's part of our network, you'll get continued access to Advocate – including the doctors and compassionate care you know and trust.

If you need help with enrollment, our financial advocates can help.

Call Advocate Health Care's enrollment helpline at 877-732-6334.



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